

Web brainstorm
CIO
Survey
2020



In partnership with MTN Business

WELCOME

Welcome.

Responses

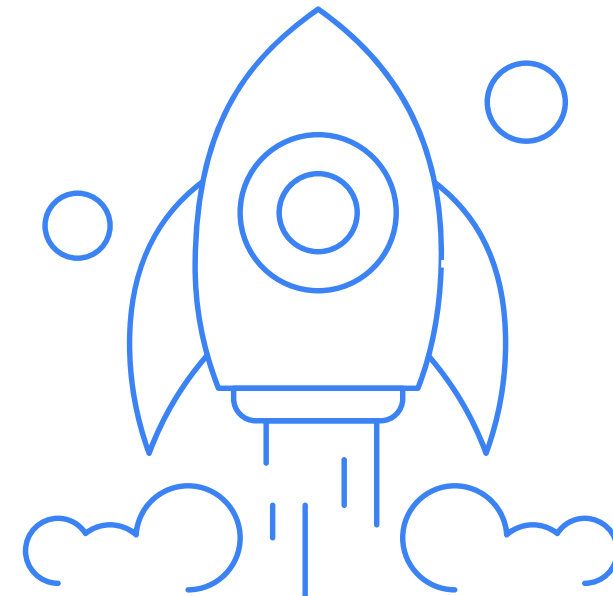
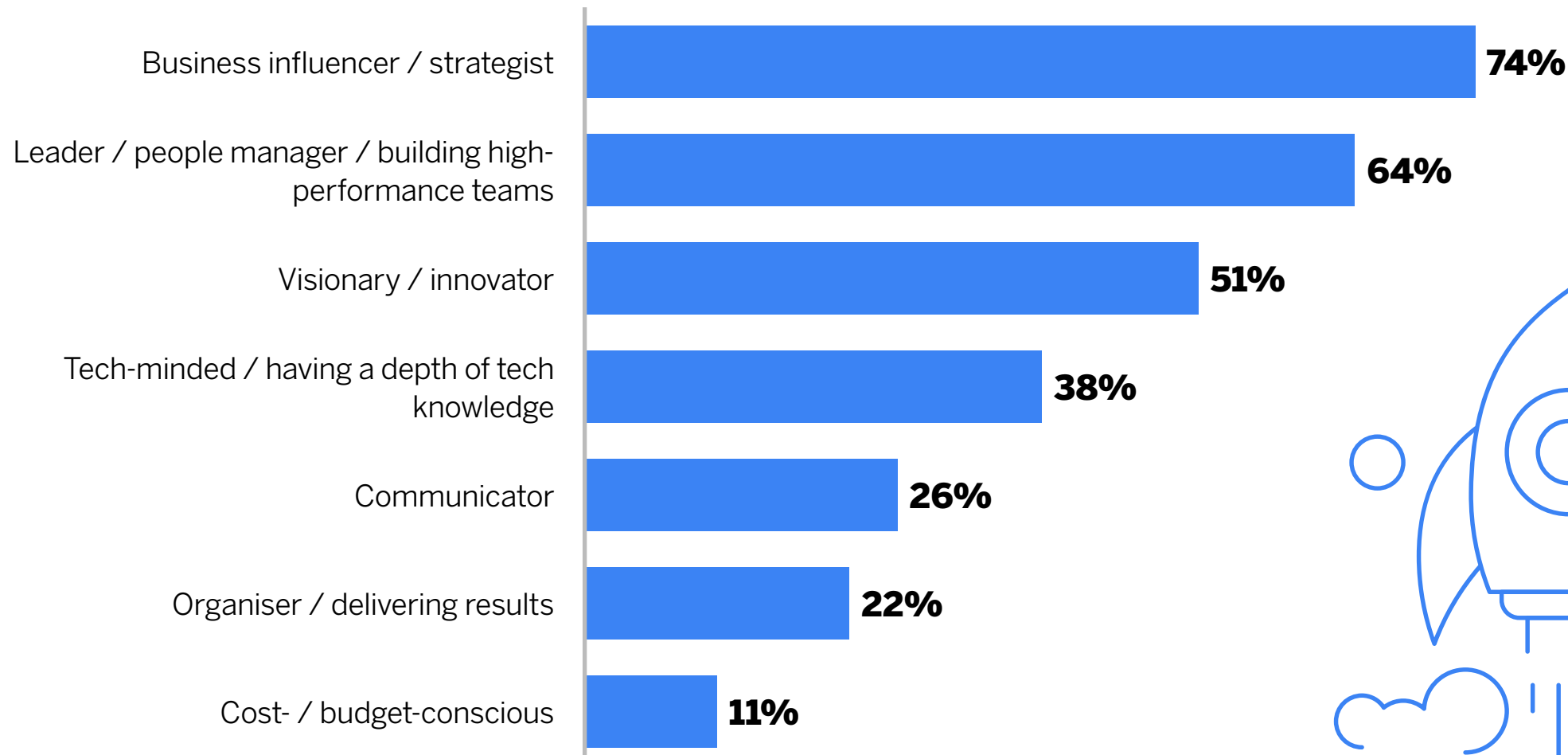
130

87%

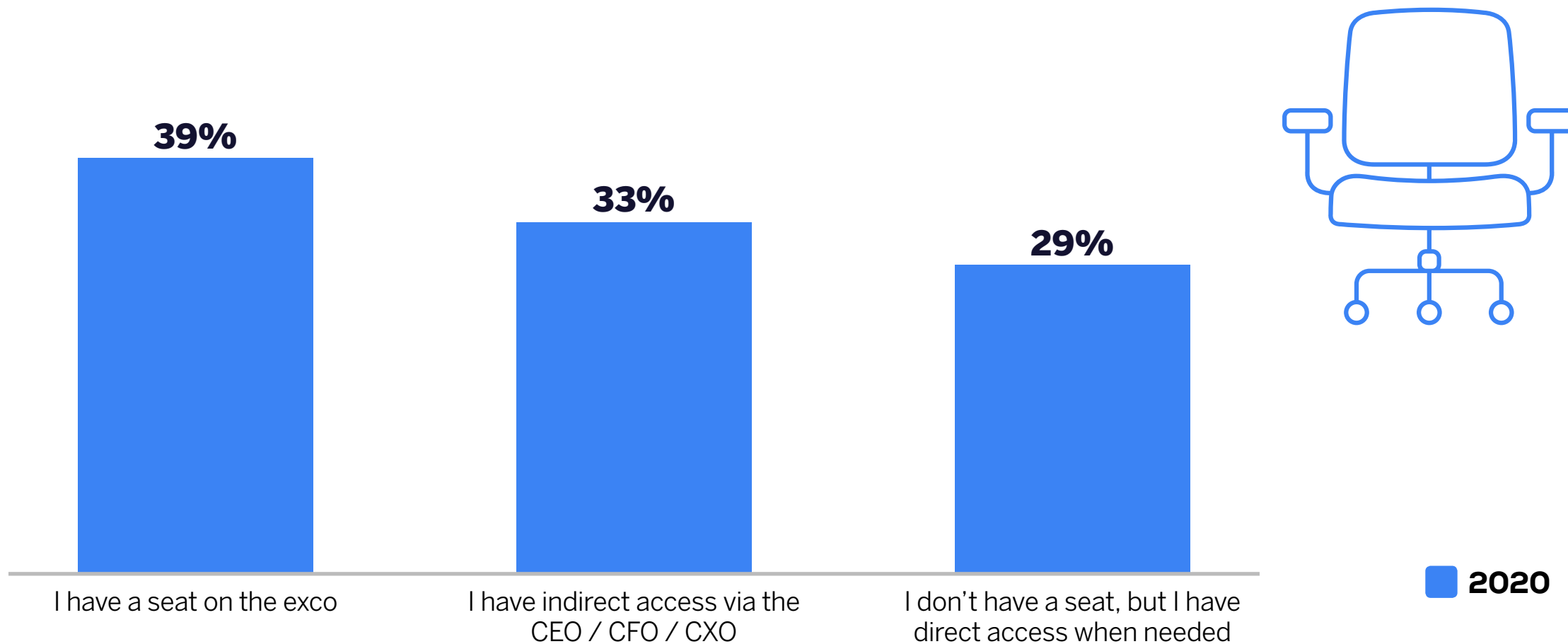
28.5%

20%

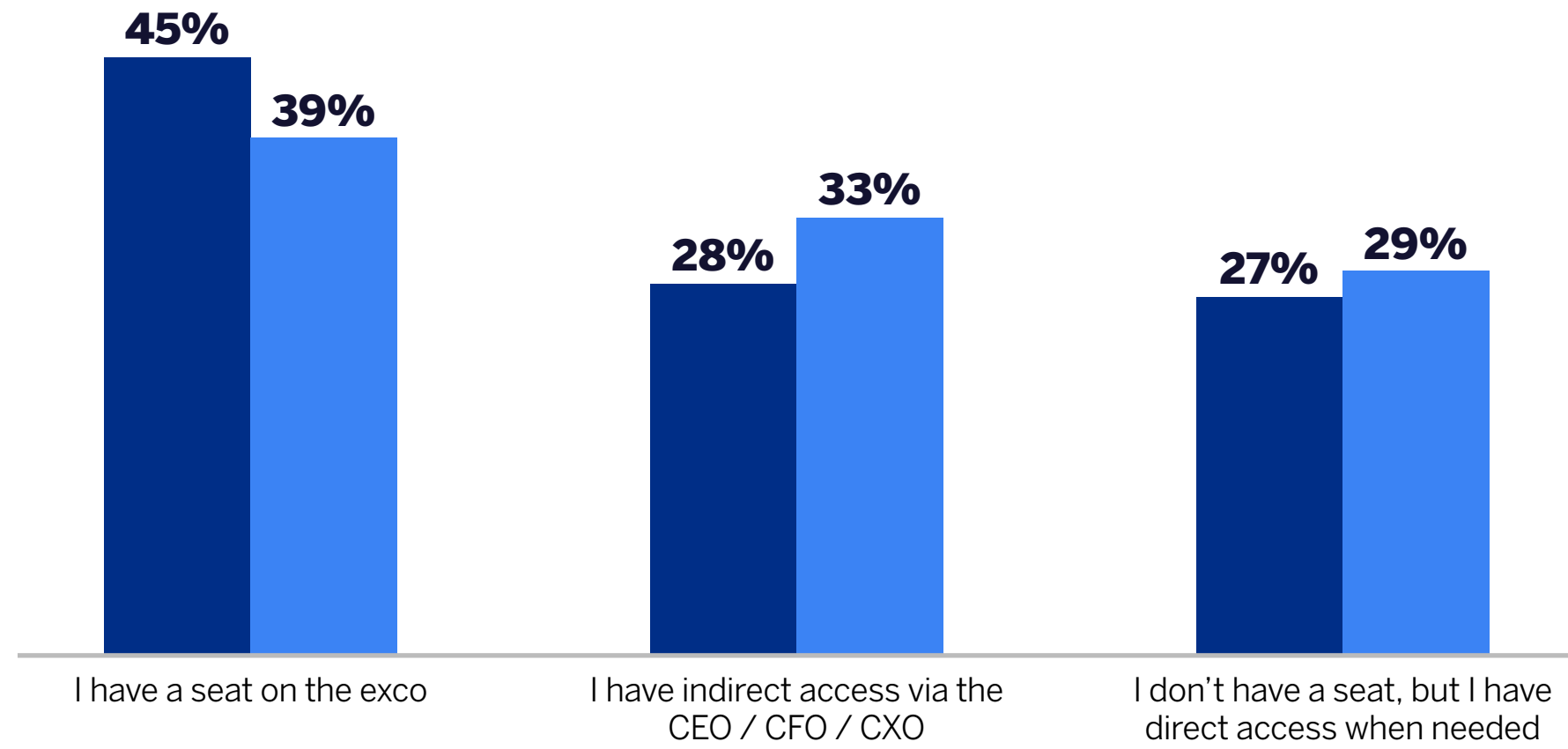
The top three attributes of a successful CIO



How do you interact with the exco?

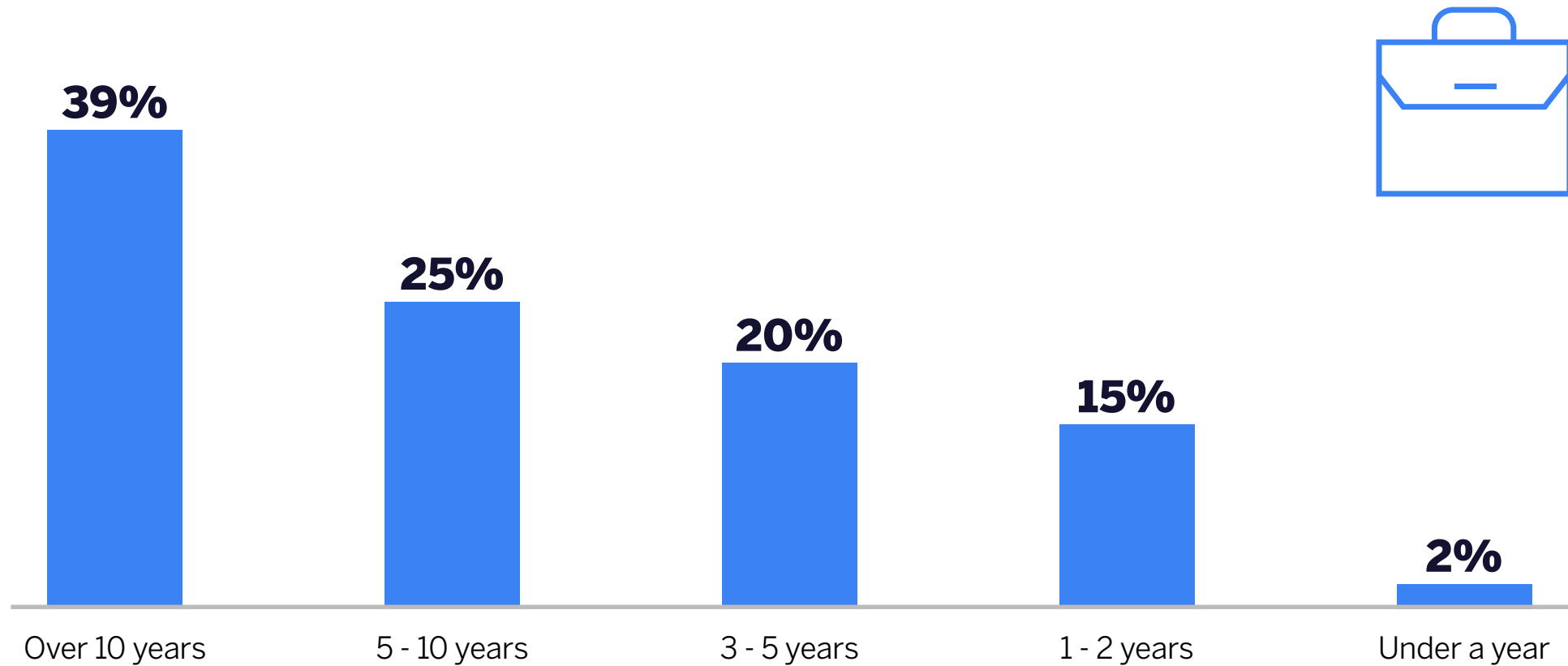


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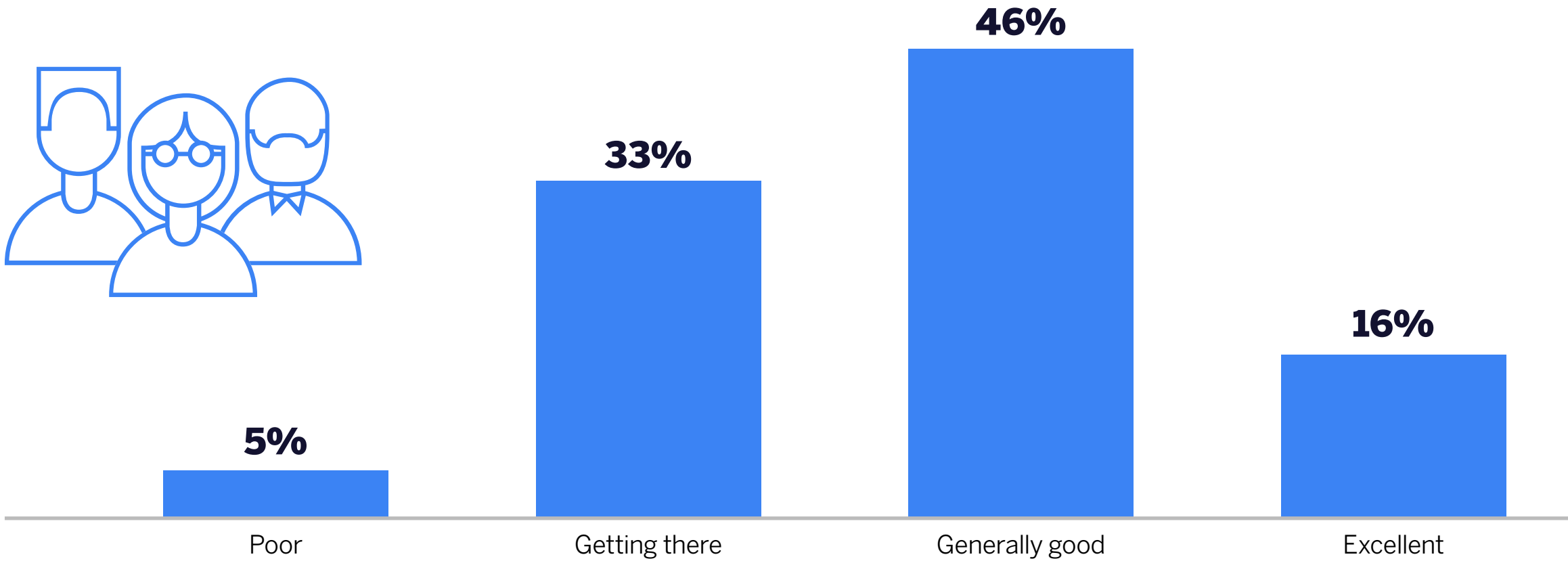
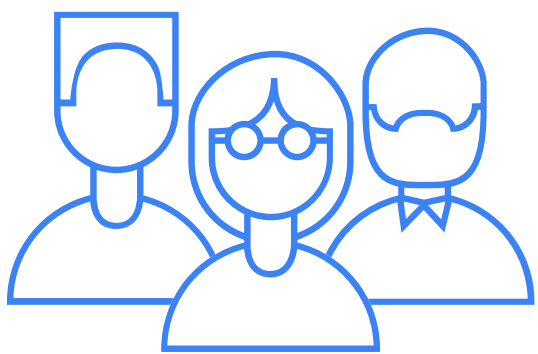


■ 2019
■ 2020

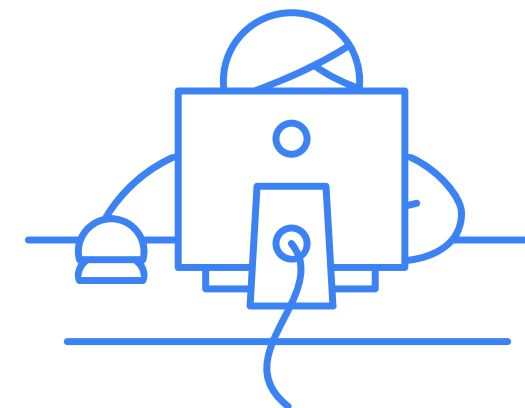
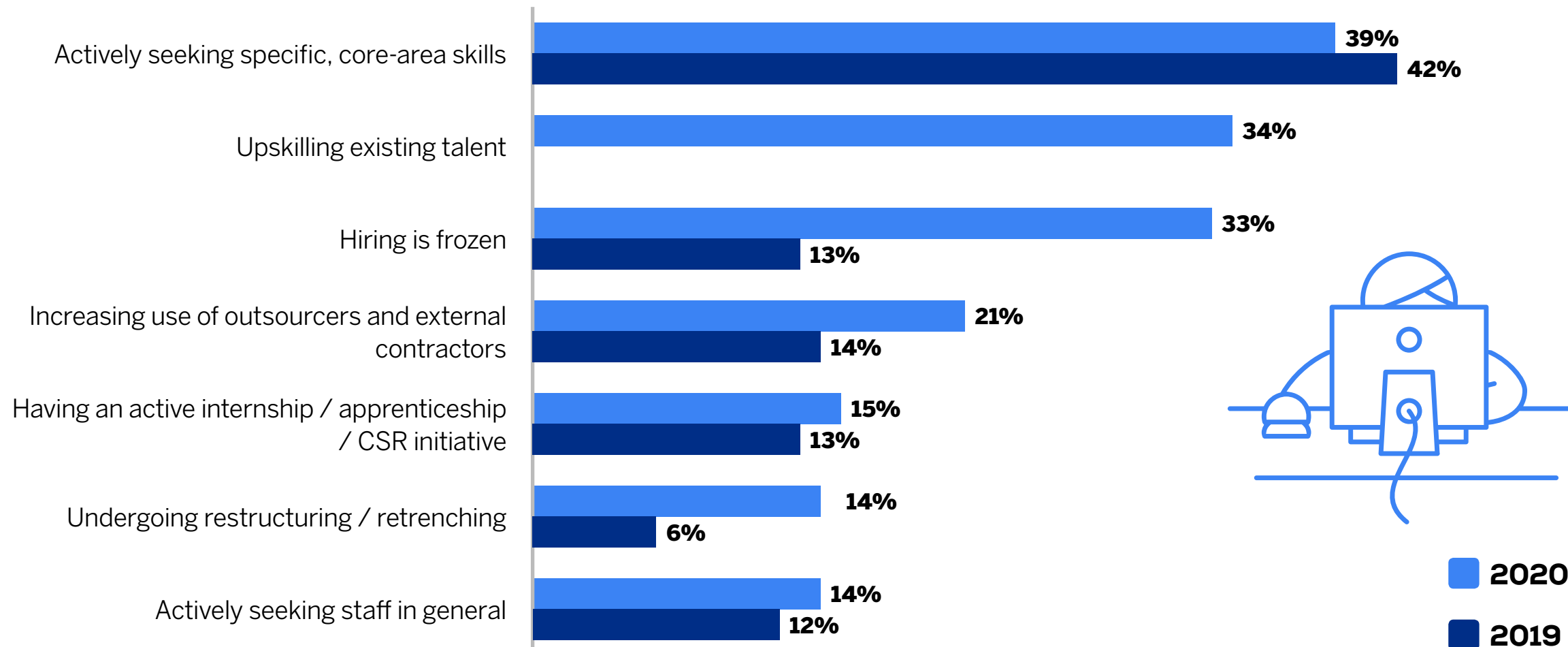
Number of years in a CIO role

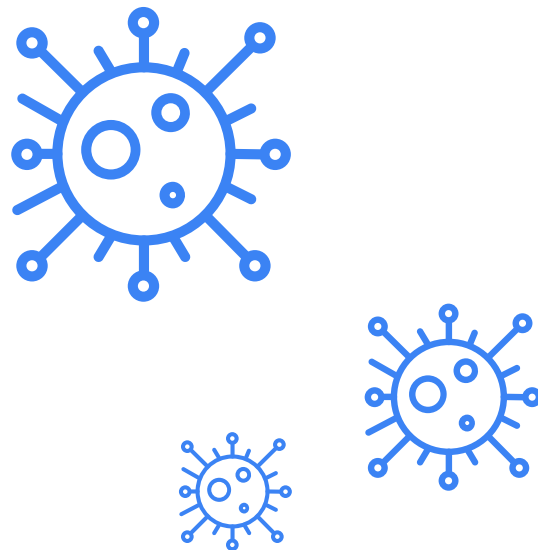


Gender and racial diversity within the IT organisation

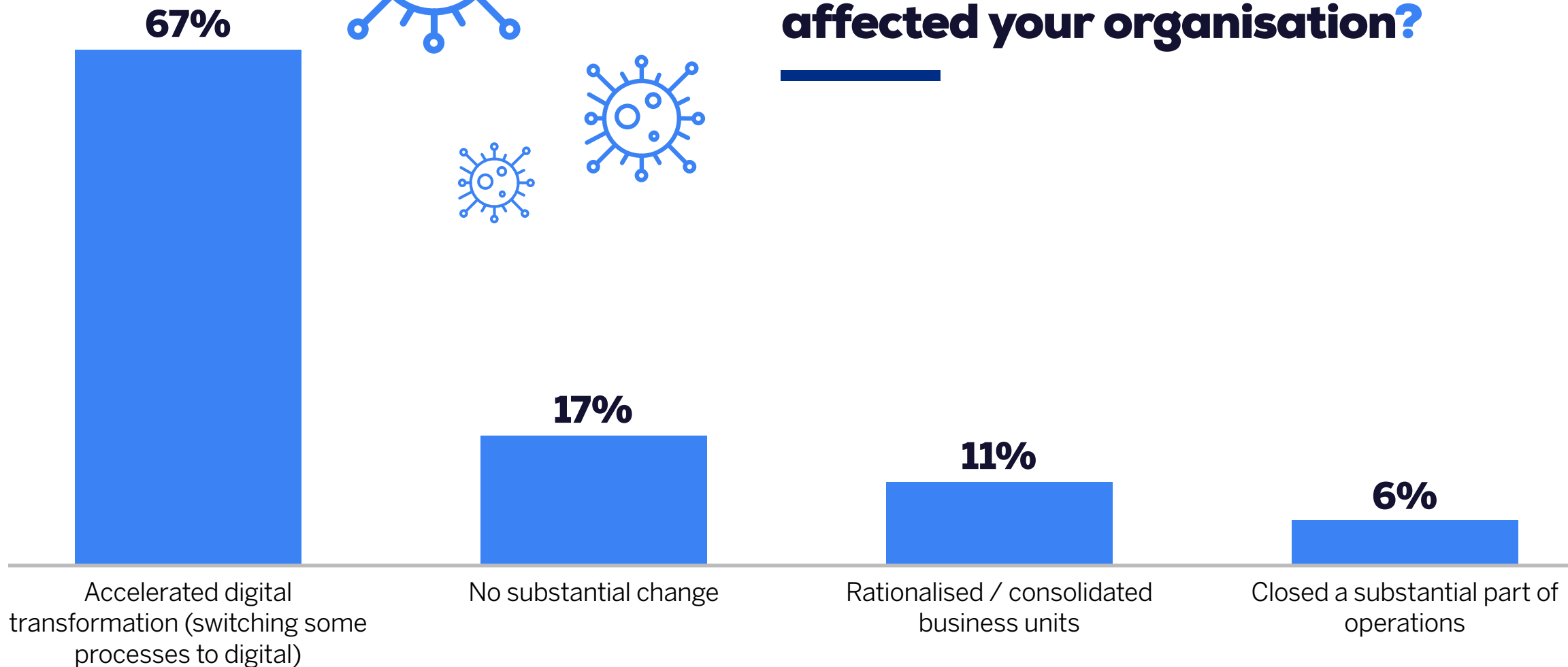


What is your organisation's approach to hiring permanent IT staff?

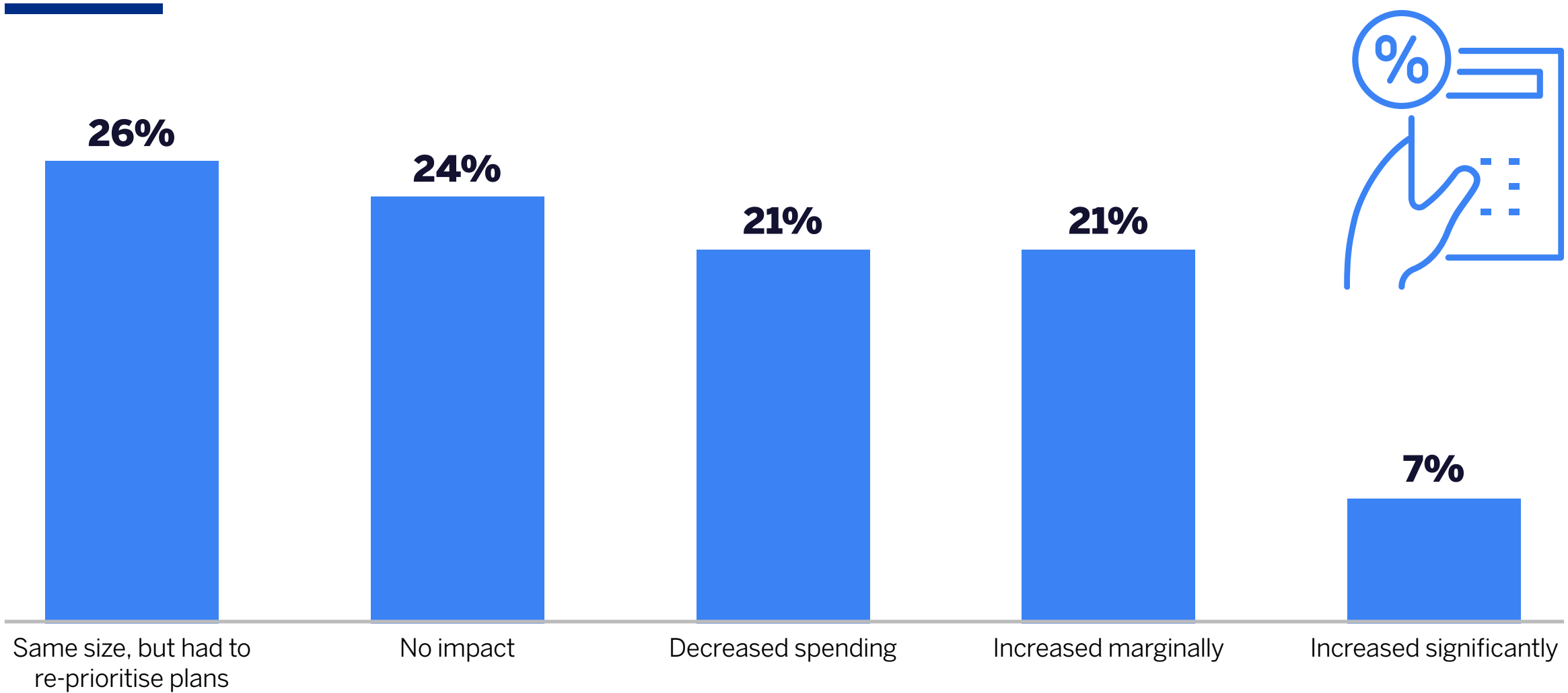




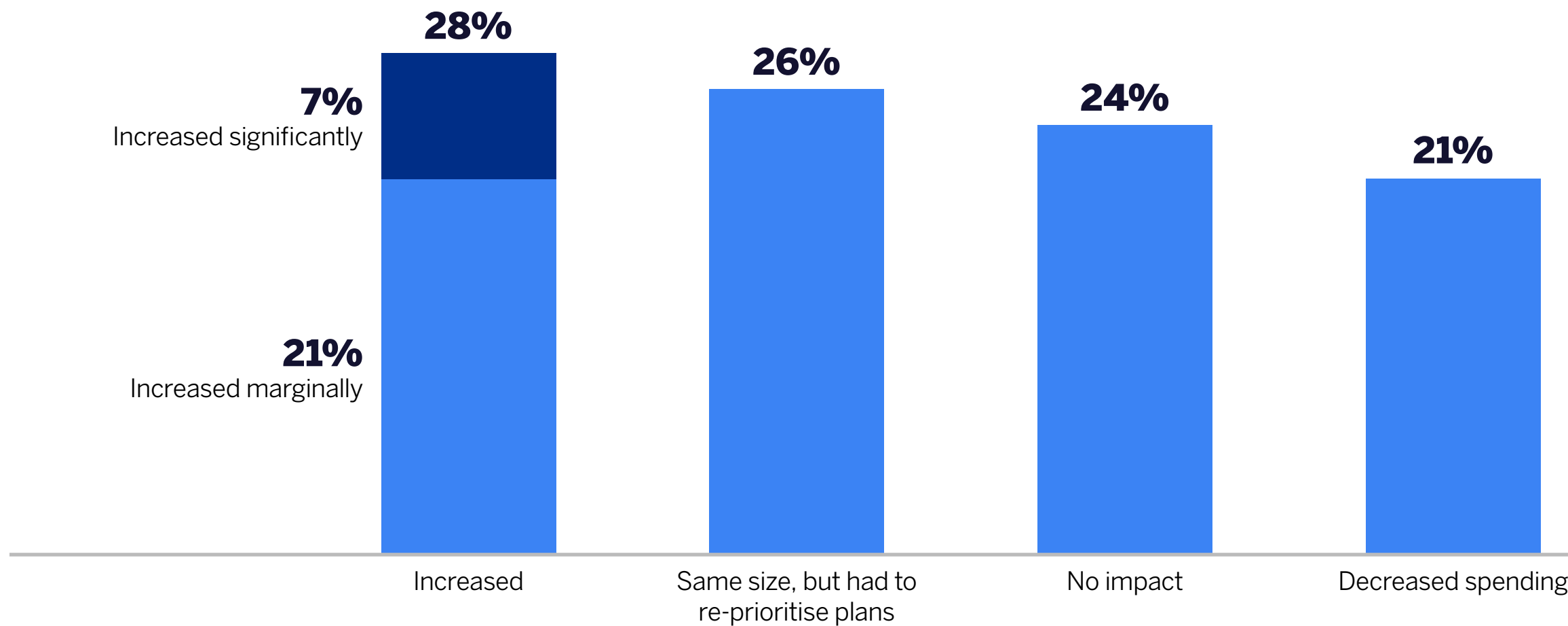
How has the Covid-19 pandemic affected your organisation?

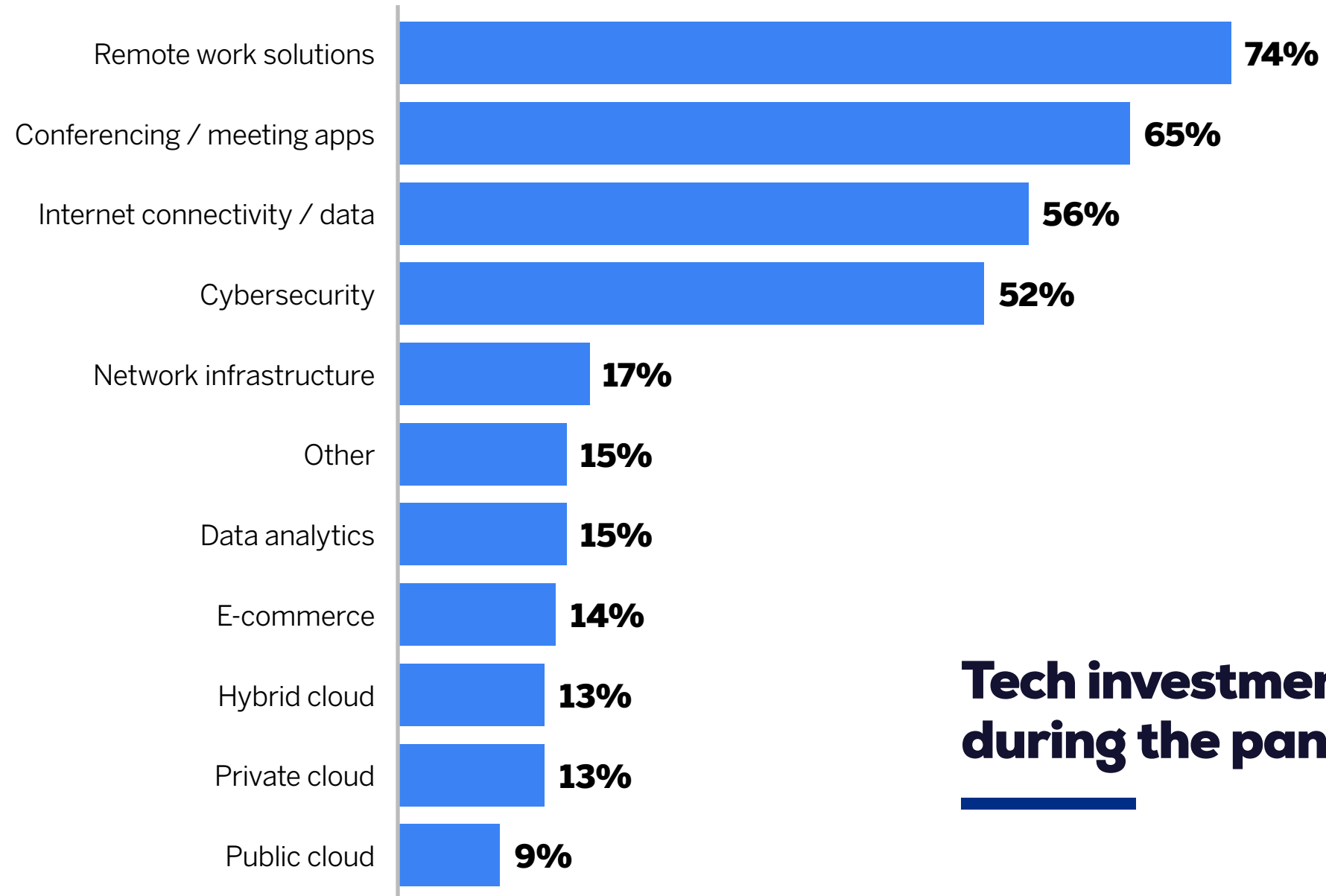


Pandemic's impact on the IT budget



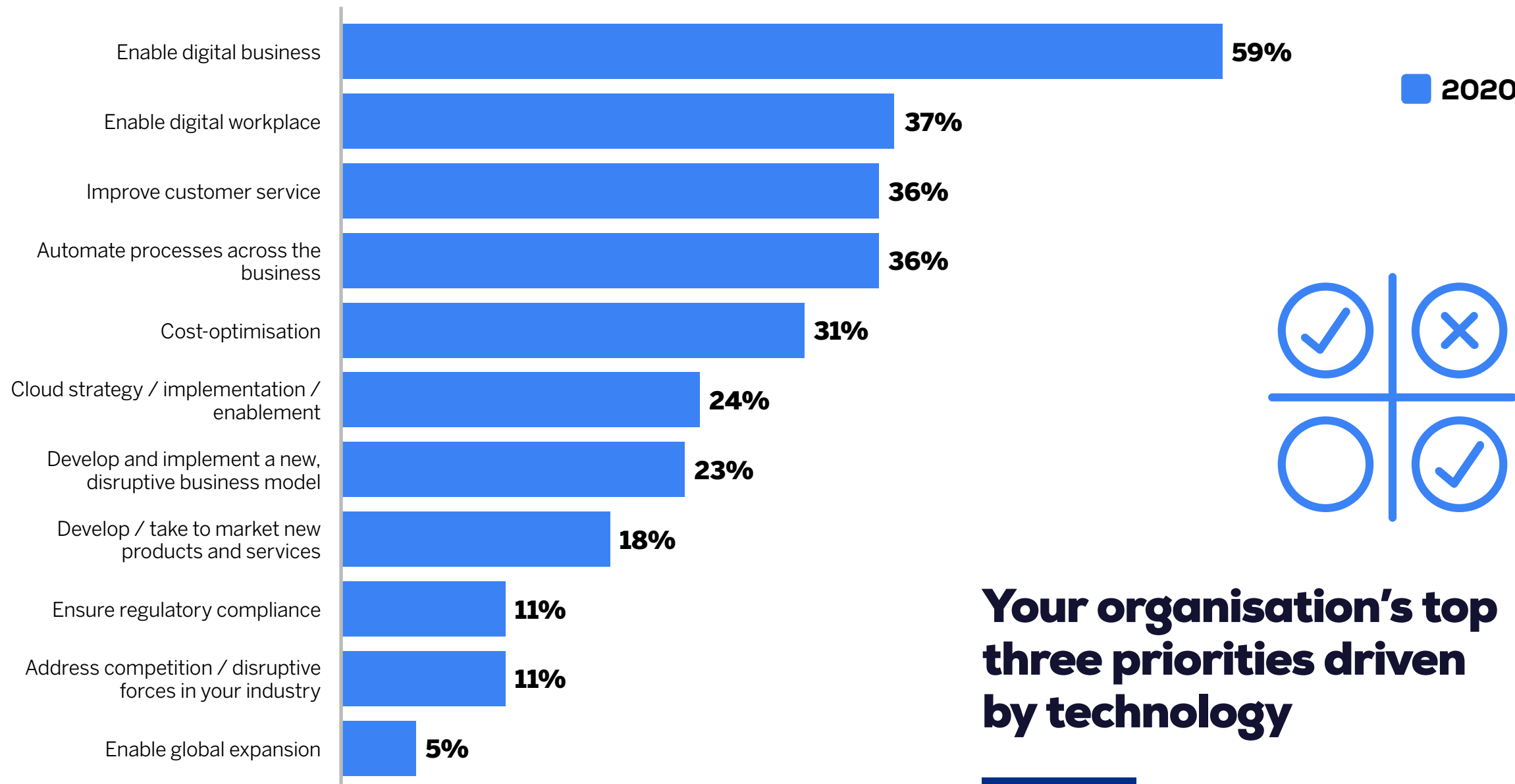
Pandemic's impact on the IT budget



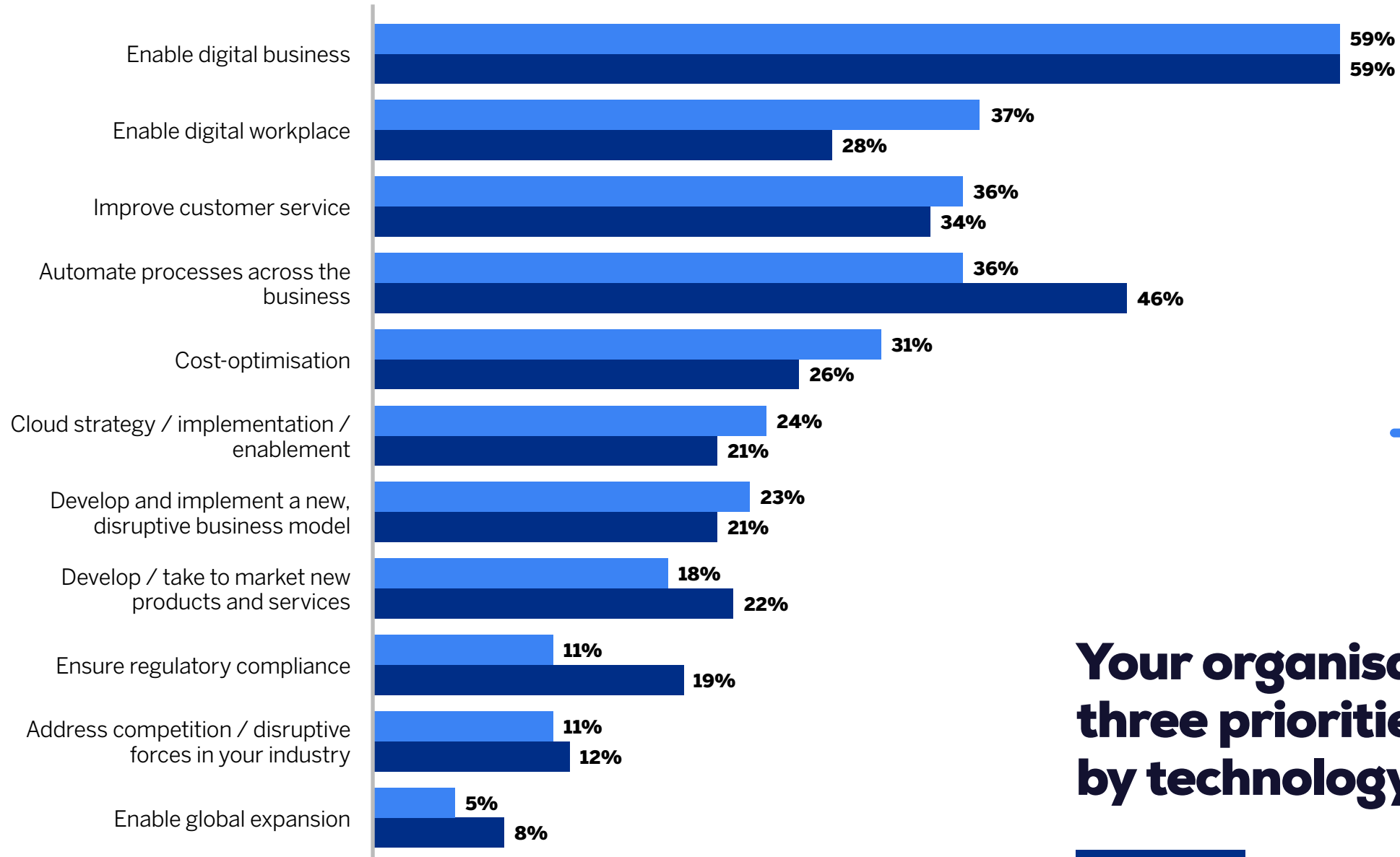


Tech investments implemented during the pandemic

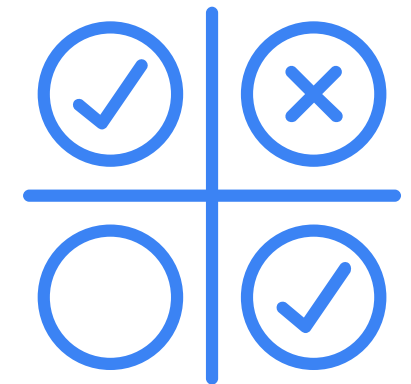




Your organisation's top three priorities driven by technology

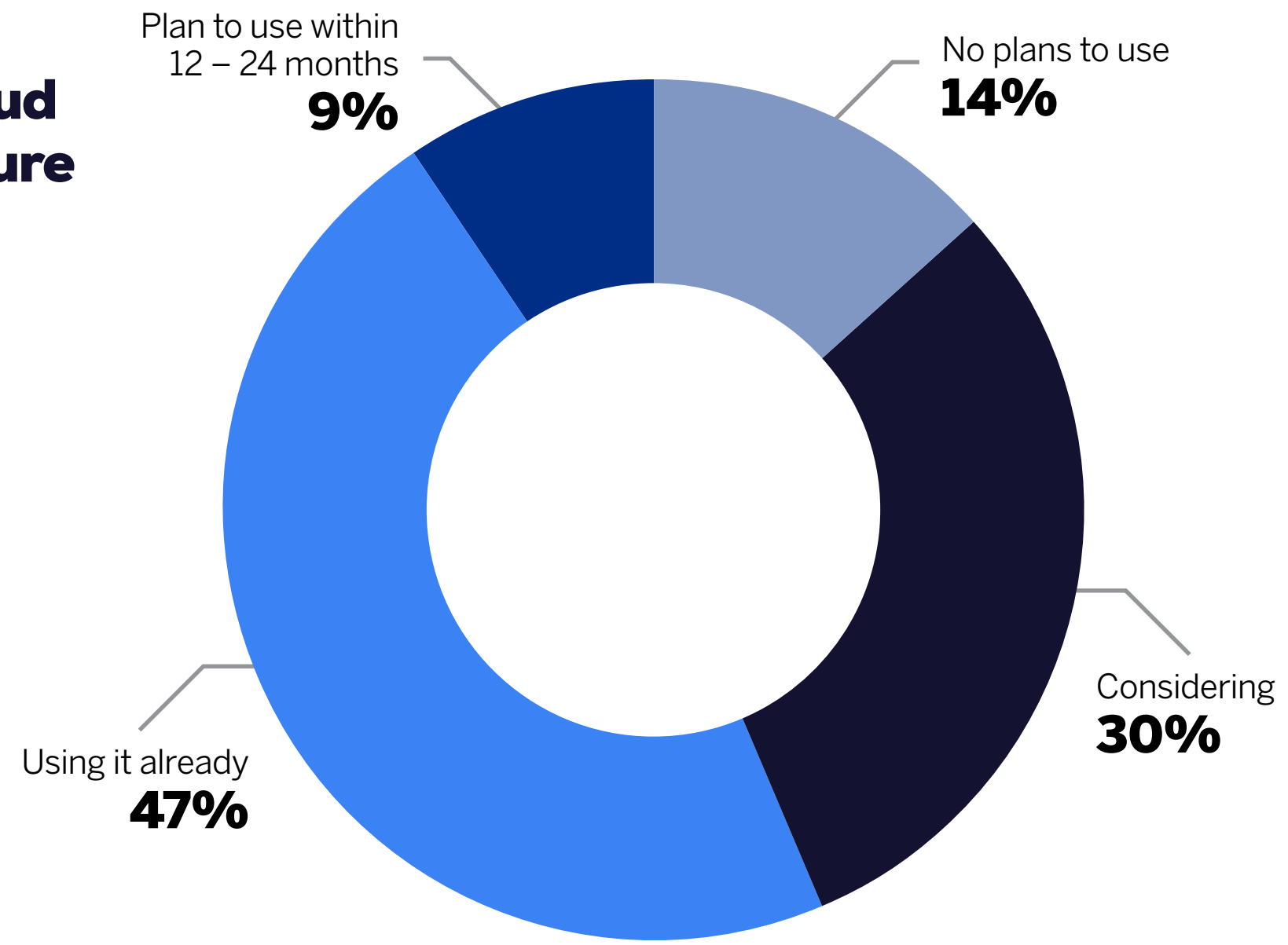


2020
2019

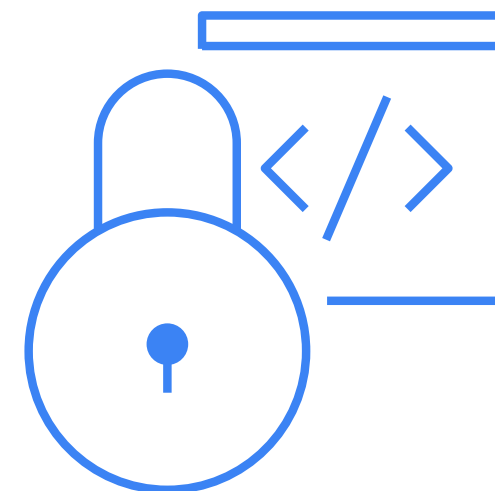
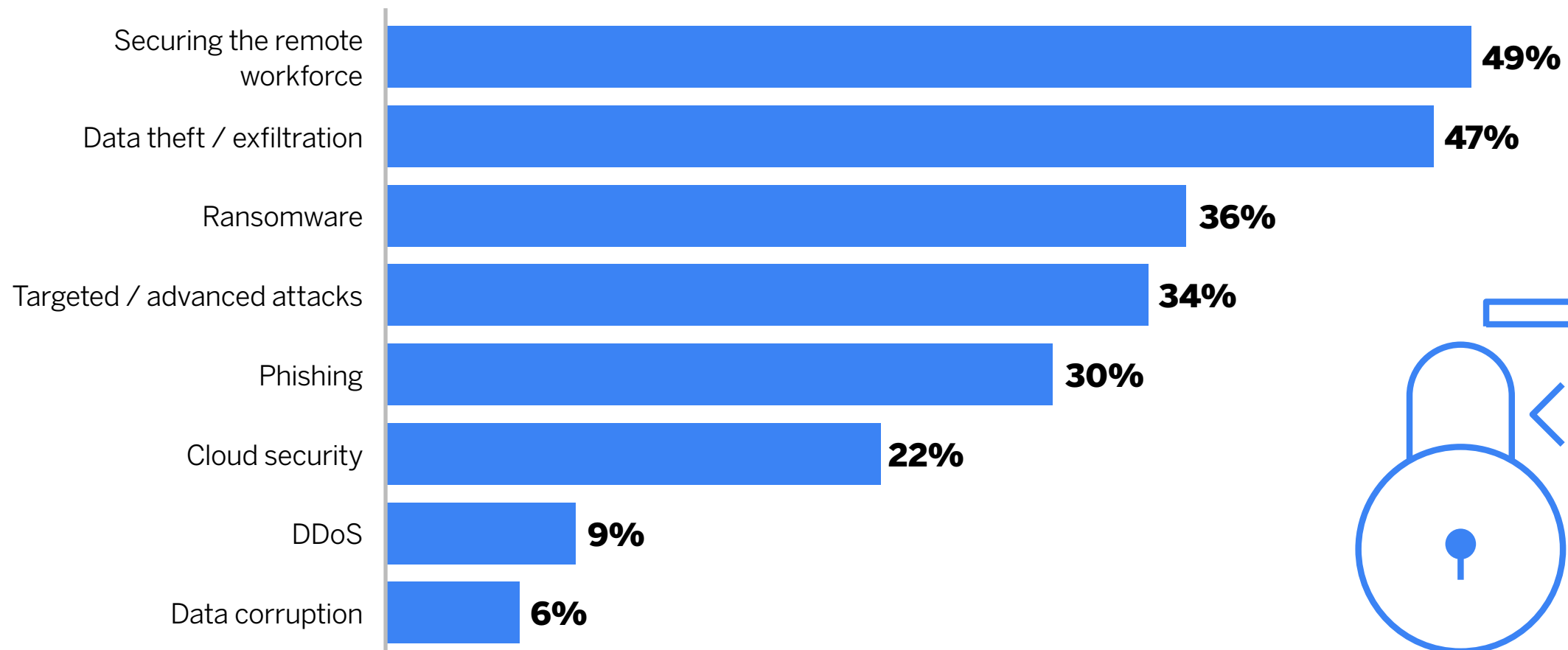


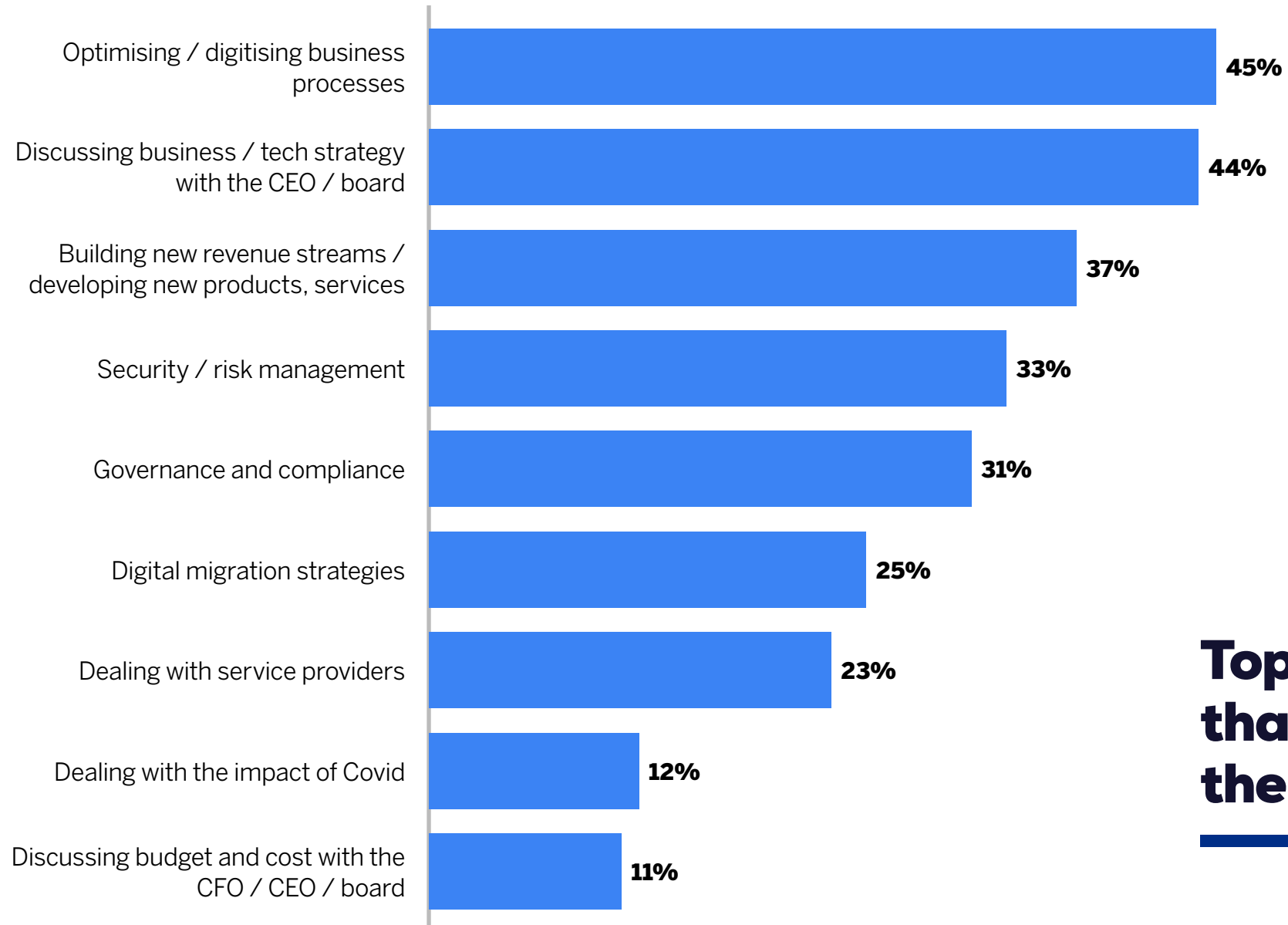
Your organisation's top three priorities driven by technology

Hyperscale public cloud services / infrastructure adoption



Top three cybersecurity concerns



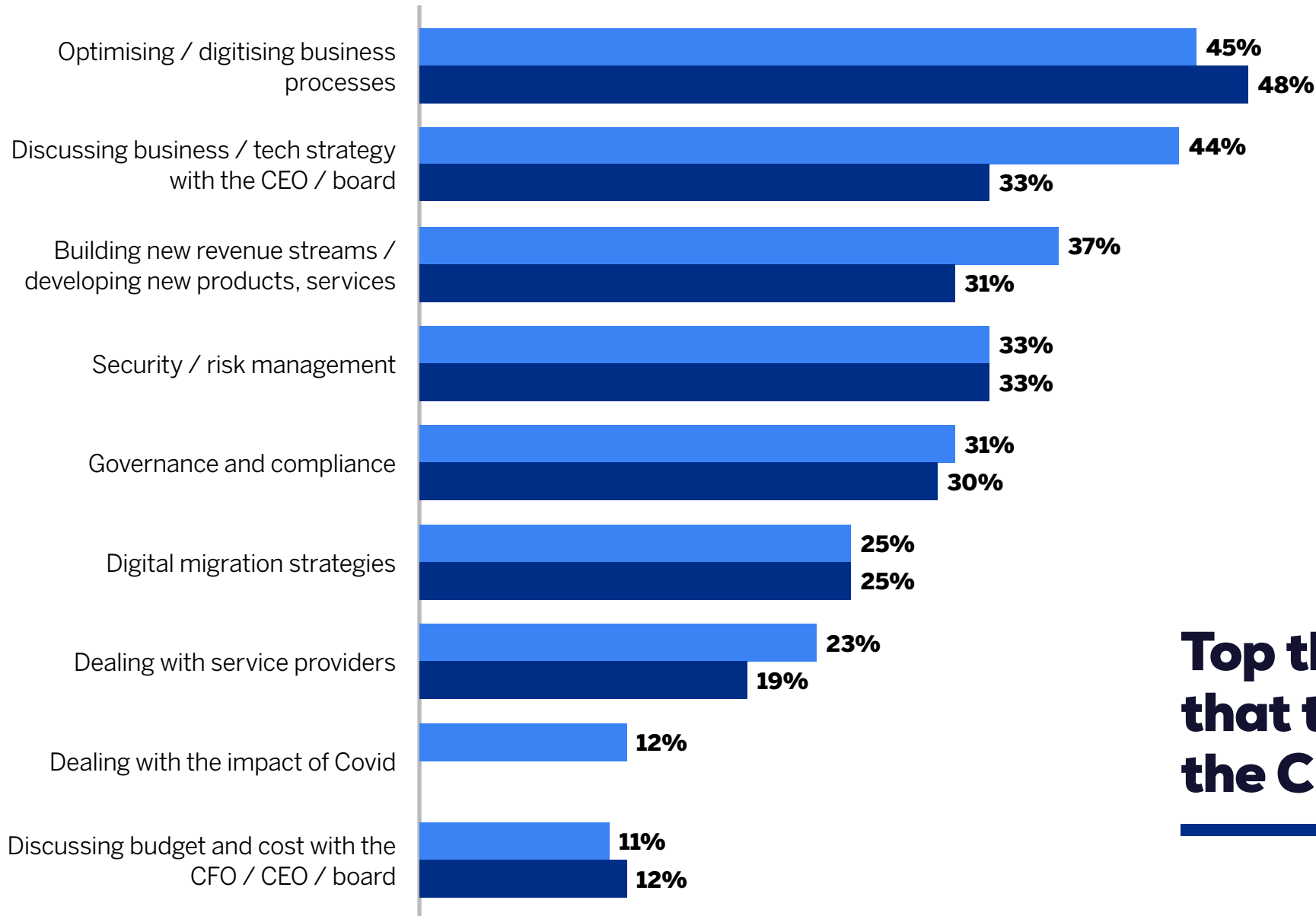


2020



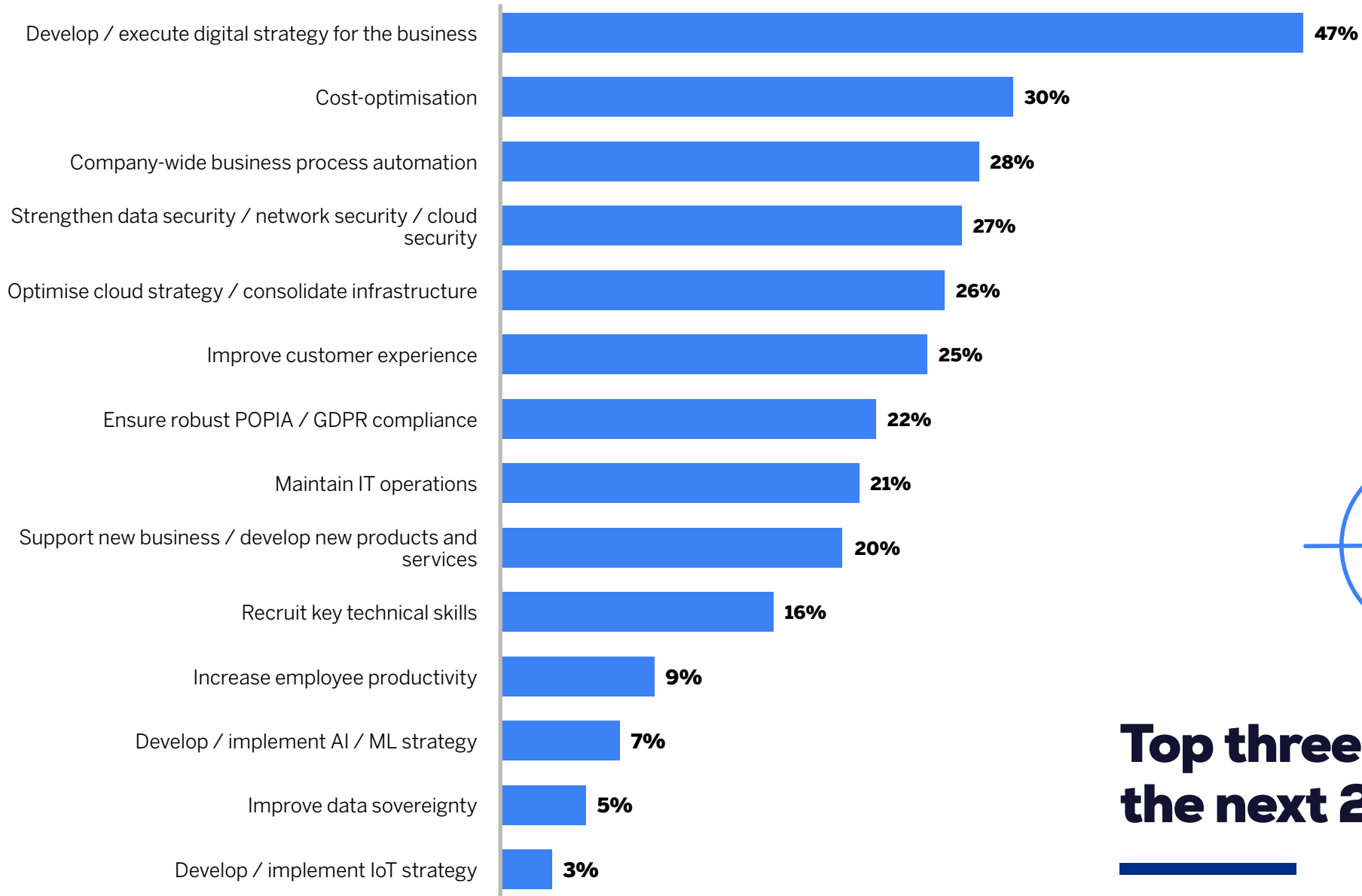
Top three activities that take up most of the CIO's time



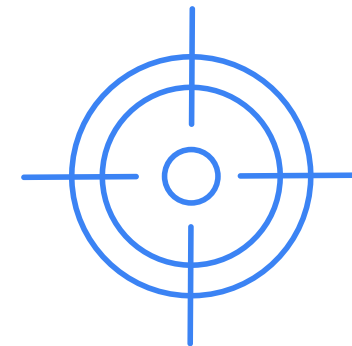


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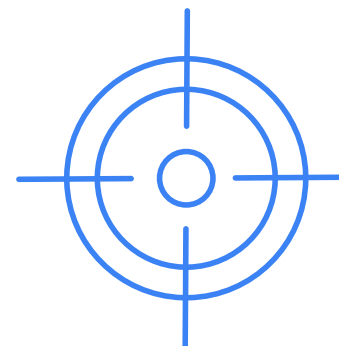
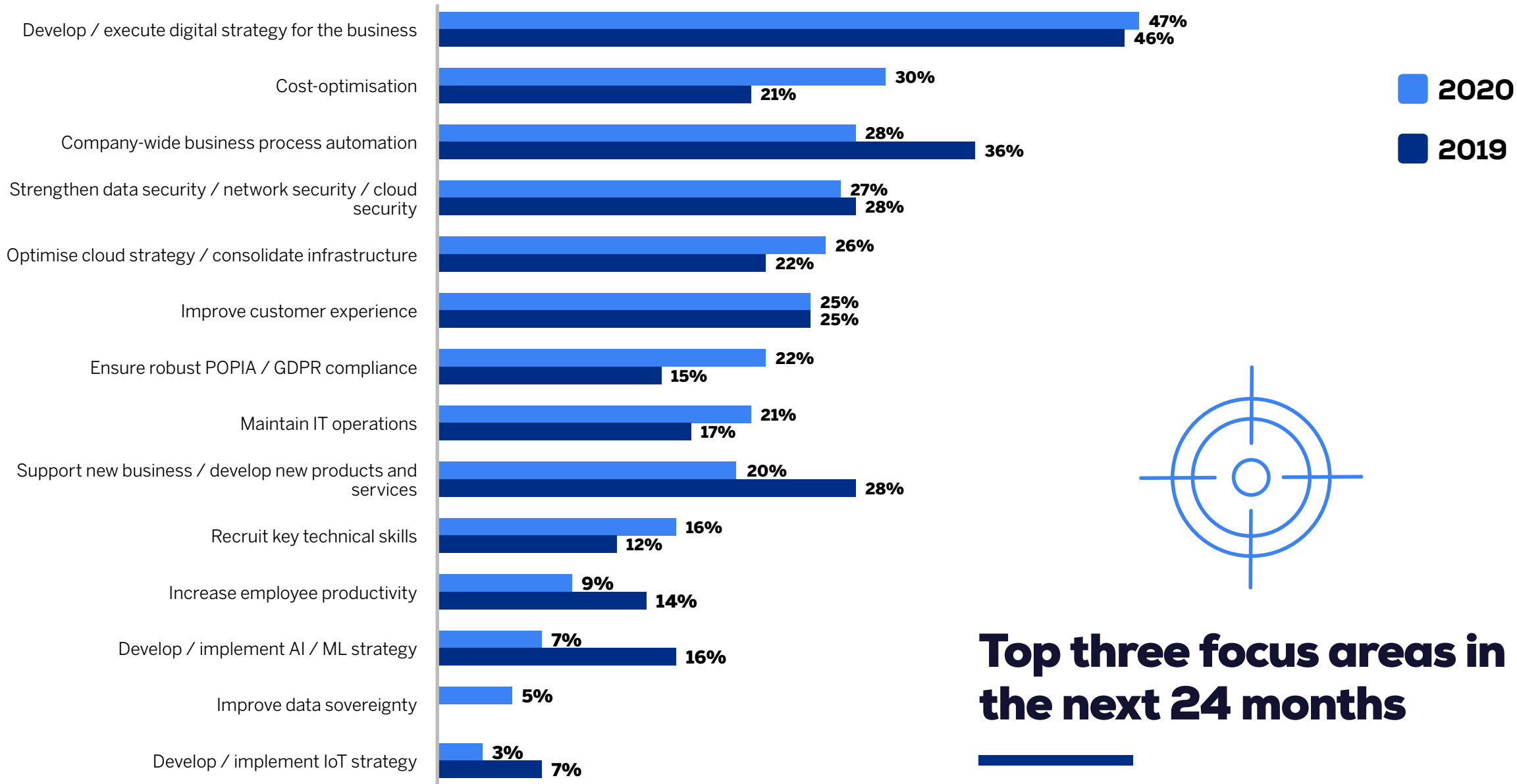


2020



Top three focus areas in the next 24 months

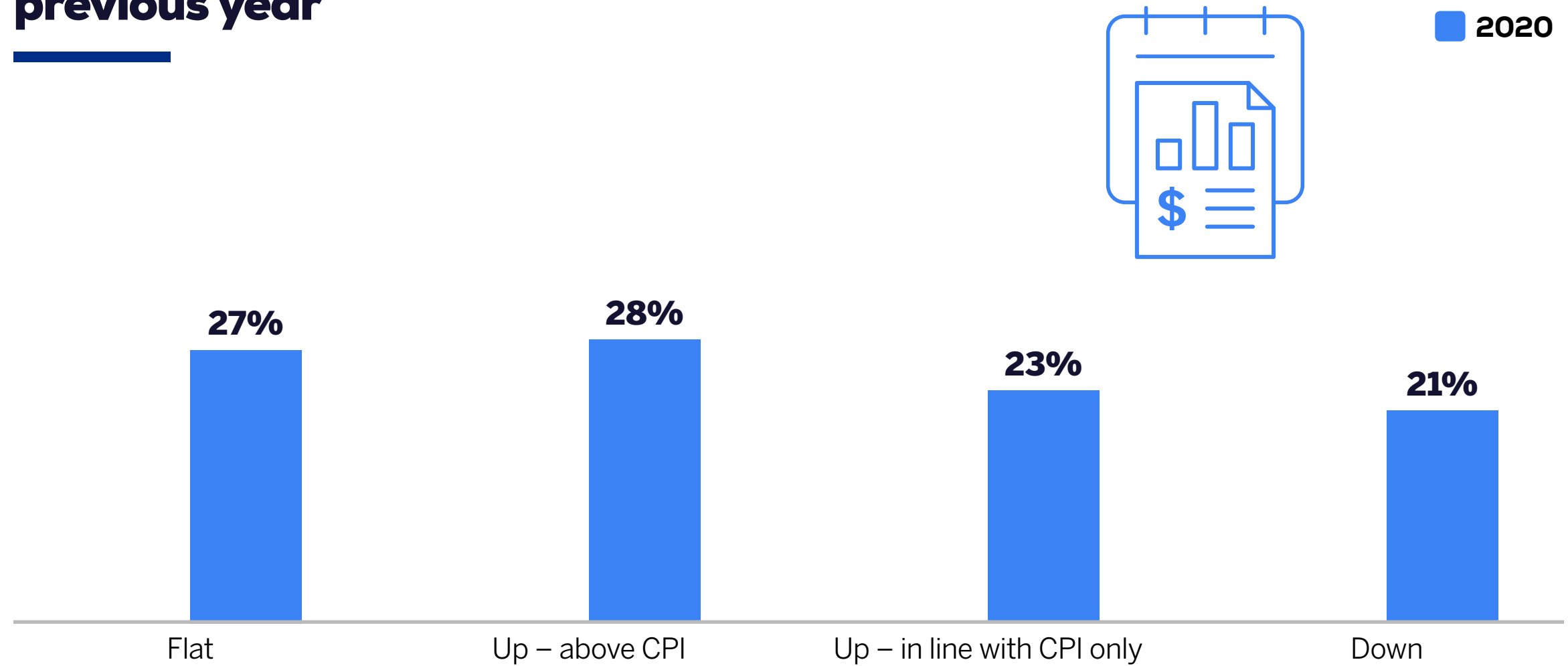




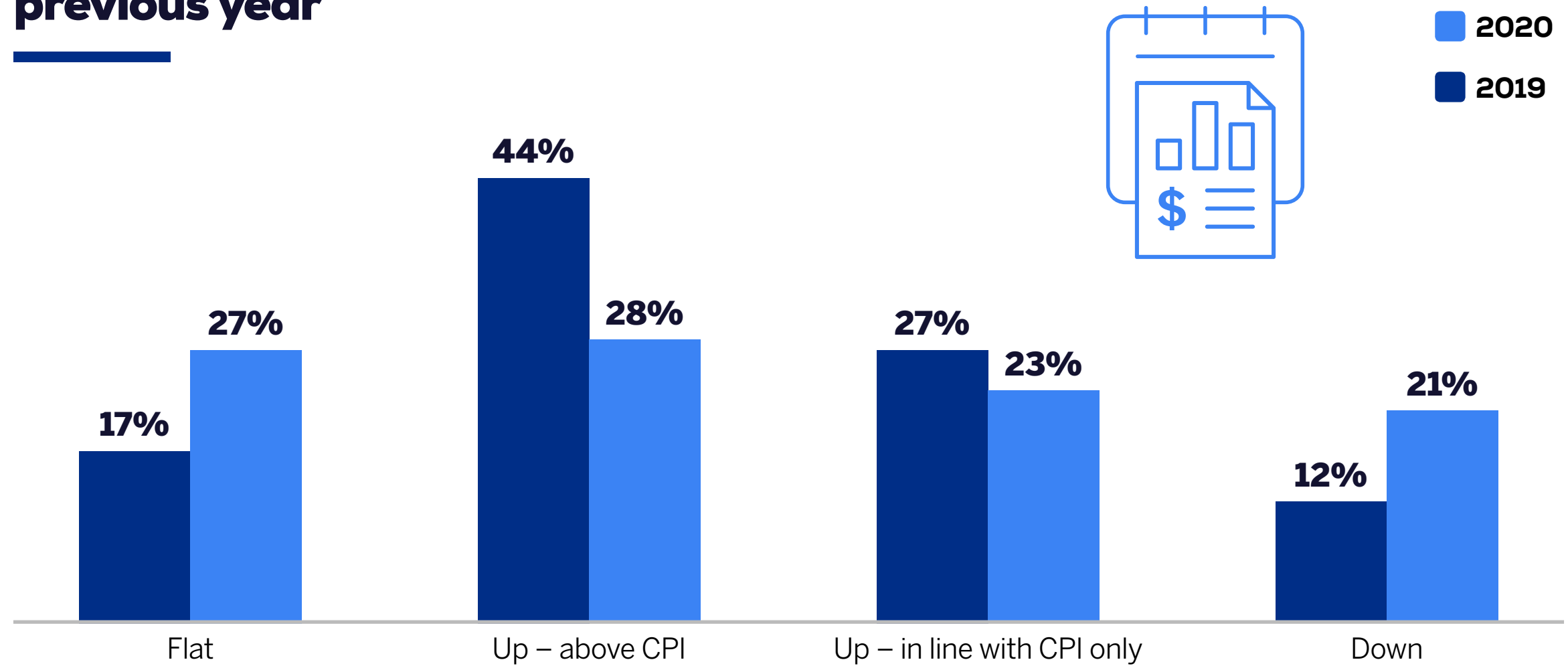
Top three focus areas in the next 24 months



Current IT budget, compared to previous year



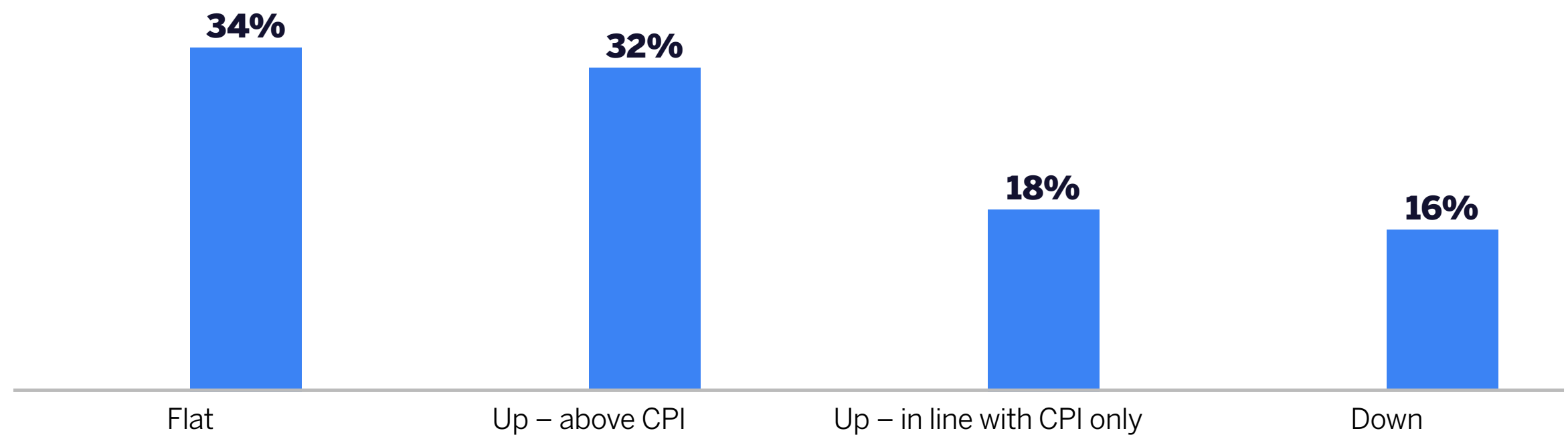
Current IT budget, compared to previous year



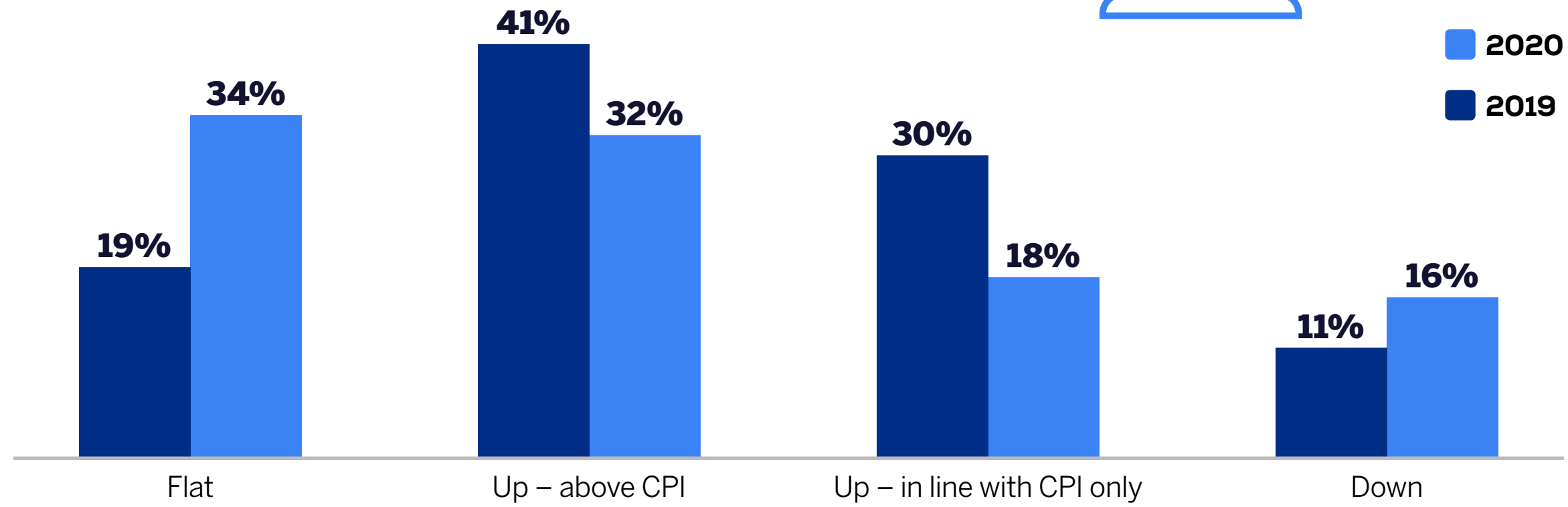
Projected size of IT budget for the year ahead



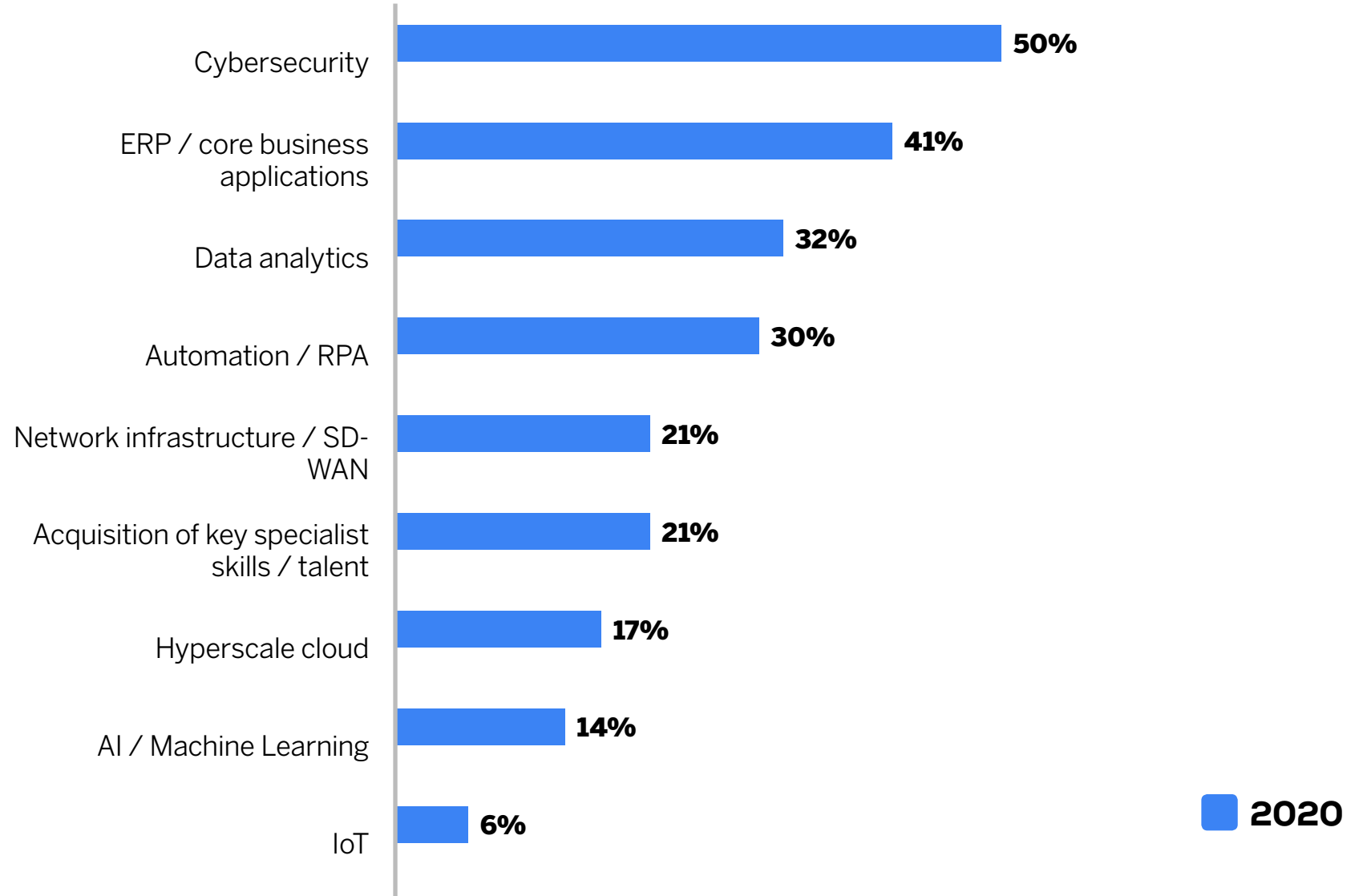
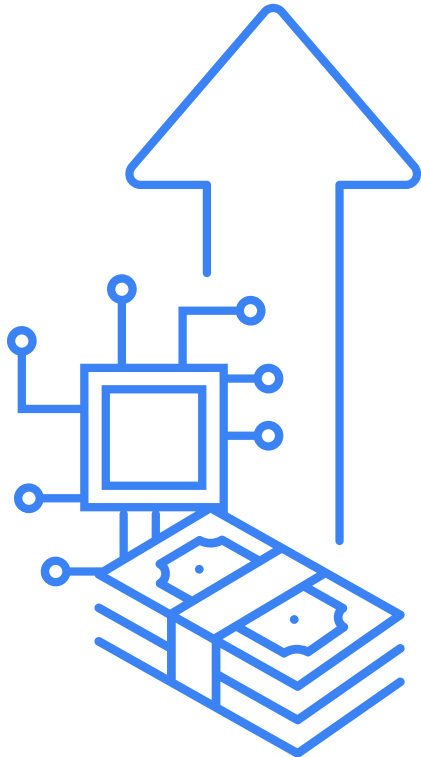
2020



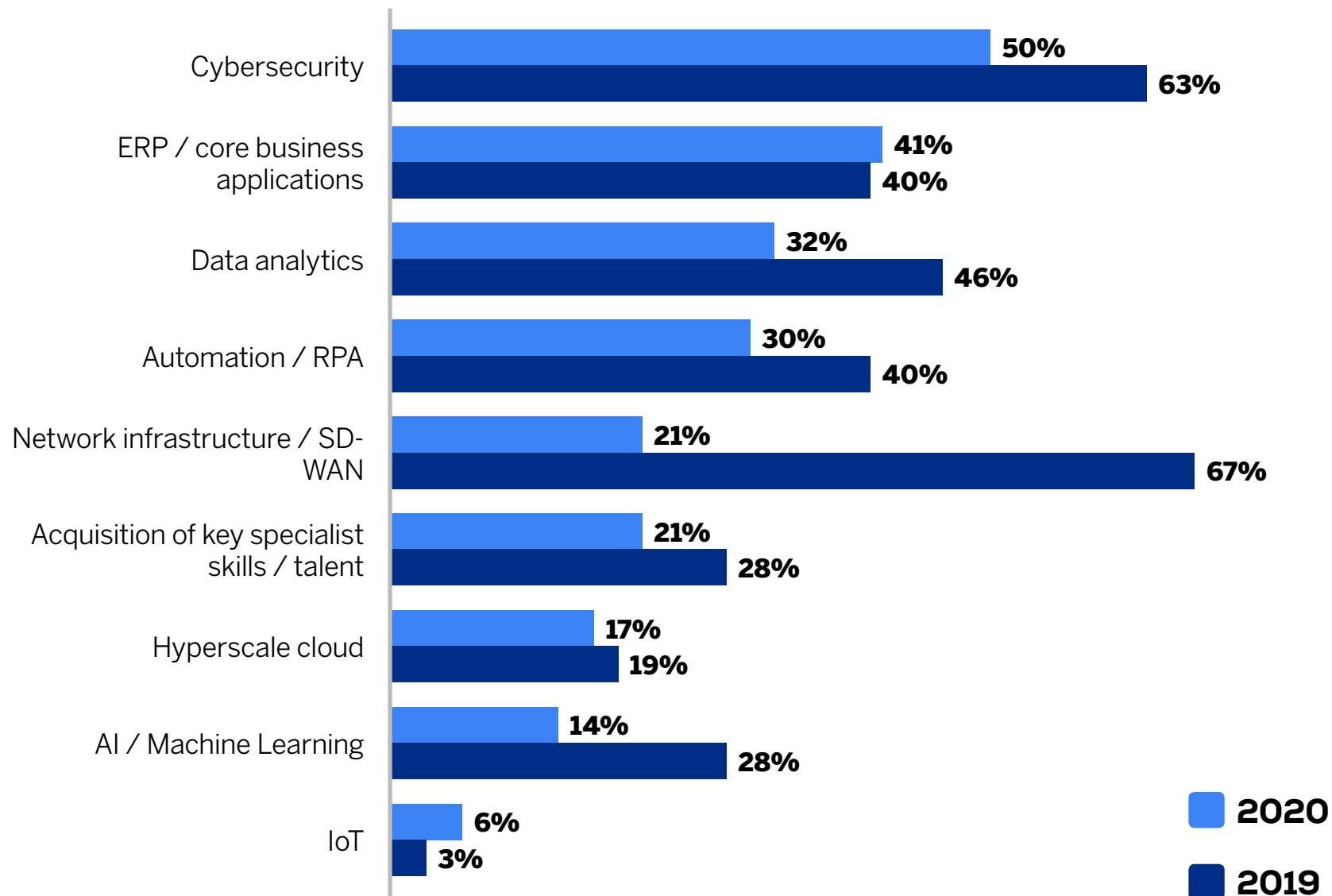
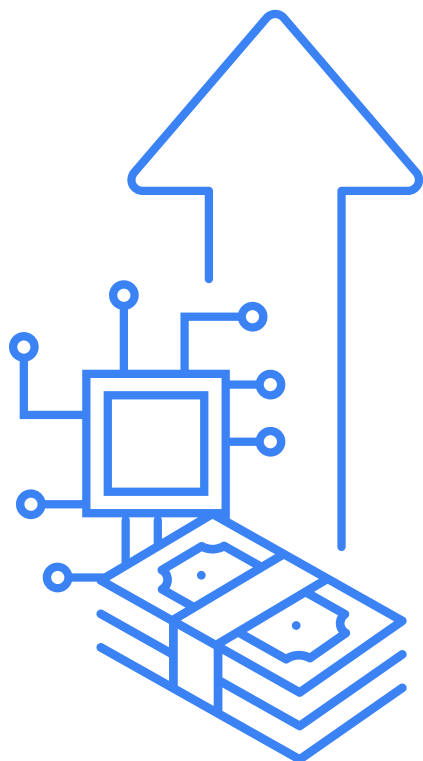
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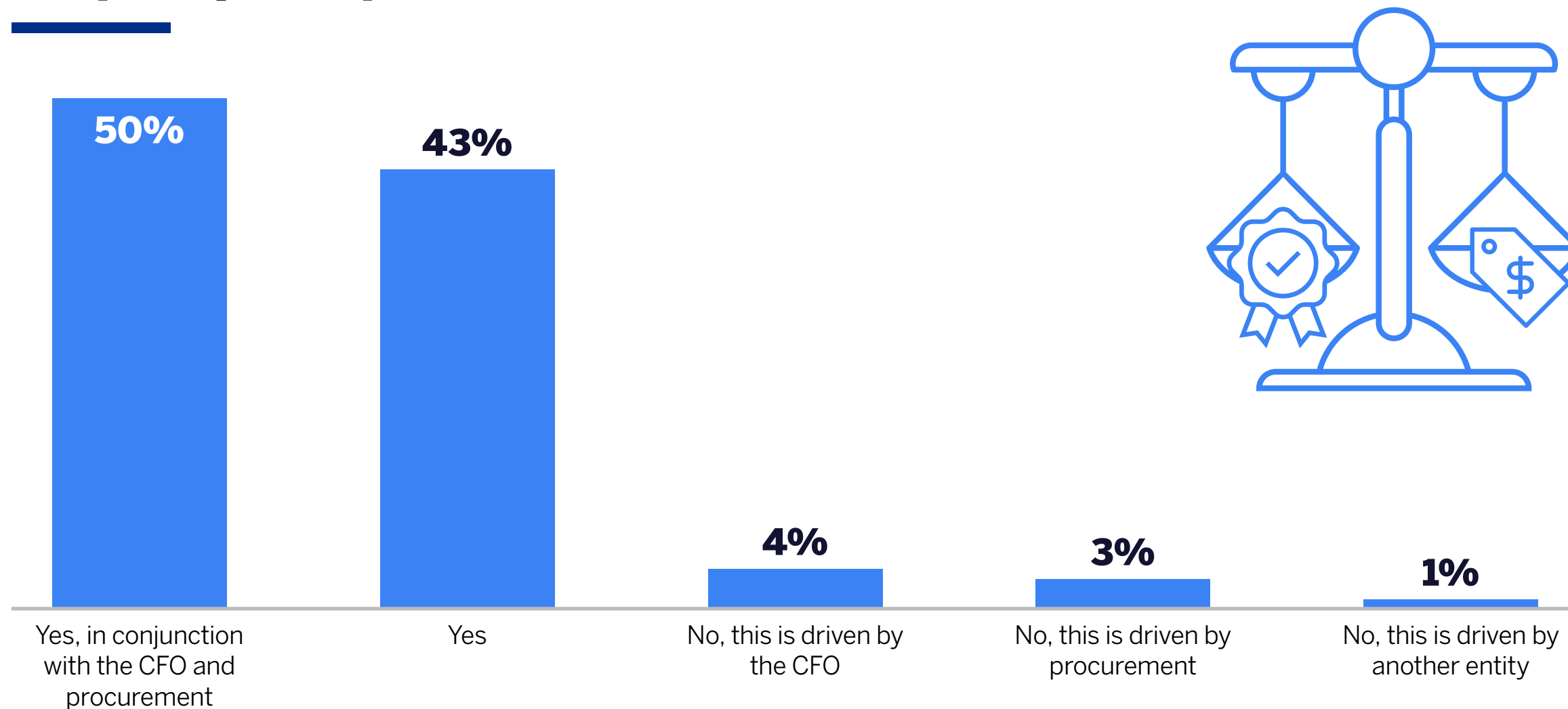
Major technology investments driving budget increases

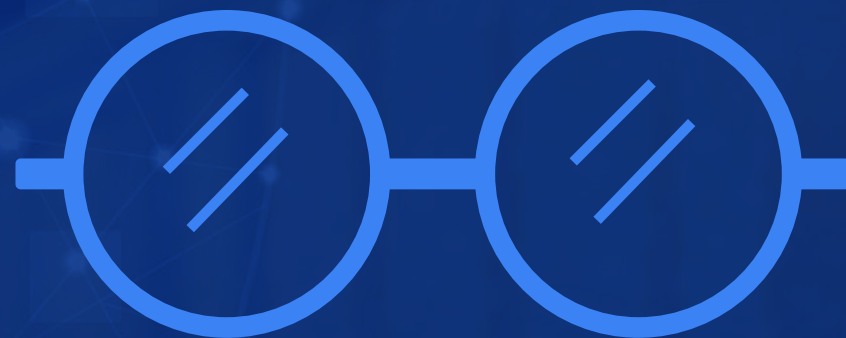


Major technology investments driving budget increases



Have you got the latitude to make the decision on quality over price?





Reading between the lines.

